

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2005

This is to certify that:

Integration Technologies Group, Inc.
2745 Hartland Road
Falls Church
Virginia
22043
USA

Holds Certificate No: **ITMS 510075**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2005 for the following scope:

Service Call Management for Customers.

For and on behalf of BSI:



President, BSI Management Systems (Americas)

Originally registered: **01/15/2007**

Latest Issue: **01/15/2007**

Expiry Date: **01/14/2010**



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This certificate remains the property of BSI, Inc. and shall be returned immediately upon the request.
An electronic certificate can be authenticated [online](http://www.bsi-global.com/ClientDirectory). Printed copies can be validated at www.bsi-global.com/ClientDirectory
To be read in conjunction with the scope above or the attached appendix.
Americas Headquarters: 12110 Sunset Hills Road, Suite 200, Reston, VA 20190, USA.



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Location

Registered Activities

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