



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2005

This is to certify that:

**Integration Technologies Group, Inc.
2745 Hartland Road
Falls Church
Virginia
22043
USA**

Holds Certificate No: **ITMS 510075**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2005 for the following scope:

Service Call Management for Customers.

For and on behalf of BSI:

President, BSI America, Inc.

Originally Registered: **01/15/2007**

Latest Issue: **01/14/2010**

Expiry Date: **01/14/2012**



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