



# Certificate of Registration

## IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2005

*This is to certify that:*

**Integration Technologies Group, Inc.**  
2745 Hartland Road  
Falls Church  
Virginia  
22043  
USA

Holds Certificate No: **ITMS 510075**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2005 for the following scope:

**Service Call Management for Customers.**

For and on behalf of BSI:

VP Regulatory Affairs, BSI Group America Inc.

Originally Registered: **01/15/2007**

Latest Issue: **01/14/2010**

Expiry Date: **01/14/2013**



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