

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

Integration Technologies Group, Inc.
2745 Hartland Road
Falls Church
Virginia
22043
USA

Holds Certificate No:

ITMS 510075

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The service management system for providing Call Management Support Services, the management and coordination of IT Field Support Services provided to government and commercial customers, and the provision of internal IT support services to ITG employees at the Falls Church, VA headquarters.

For and on behalf of BSI:



Carlos Pitanga, SVP, System Certification and Compliance

Original Registration Date: 01/15/2007

Latest Revision Date: 12/09/2016

Effective Date: 01/15/2016

Expiry Date: 01/14/2019

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