



November 19, 2007

**Re: Integration Technologies Group, Inc. – CENTRE Version Release 4.6.3  
PinkVerify™**

To Whom It May Concern:

This letter is to confirm that CENTRE Version Release 4.6.3 has passed the PinkVerify assessment and as such, this tool has been officially certified as ITIL compatible by Pink Elephant, the world's leading IT Service Management education and consulting provider.

A Pink Elephant executive consultant assessed and confirmed compatibility of CENTRE Version Release 4.6.3 in four ITIL processes – Incident, Problem, Change and Configuration Management.

The PinkVerify Service Support logo is the stamp of approval issued by Pink Elephant for service management tools that meet the minimum functional criteria for these ITIL processes. Integration Technologies Group, Inc. is authorized to use this logo in association with its verified tool, and their product appears in the toolsets section of Pink Elephant's PinkVerify web page at [www.pinkelephant.com](http://www.pinkelephant.com)

Sincerely,

A handwritten signature in black ink that reads "Ann Lamanes".

Ann Lamanes  
Manager, Public Relations  
Pink Elephant