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## Spectrum Systems, Inc. Obtains ISO Certification with Assistance from Integration Technologies Group (ITG) Best Practices IT Services

FALLS CHURCH, VA- November 8, 2010 — Spectrum Systems, an application life cycle management and information assurance solution provider, has obtained ISO 9001:2008 certification with the assistance of Integration Technologies Group, Inc. (ITG) Best Practices IT consulting services. "Spectrum pursued the ISO 9001:2008 certification to ensure that optimum practices and procedures are in place to manage our business, and so that we have a mechanism for continuously monitoring and improving it," said Ronald Segal, president, Spectrum Systems, Inc. "In today's highly competitive environment, this internationally recognized certification provides our customers and business partners with an extra level of comfort when doing business with Spectrum."

The process of obtaining certification begins with a comprehensive evaluation of a company's internal processes, which often leads to significant process improvements. "This certification process forces our organization to become more organized and the process trained us to document everything. Plan-Do-Check-Act is what we were taught by ITG," Segal explained. "By following the requirements ISO 9001:2008, we're happy to report that we now have a defined Quality Management System, indexes for controlled documents and records, an internal Review Board, internal auditors and new ways to measure our level of quality. All of this translates into an ability to deliver higher quality products and services to our customer base."

ITG works with companies to help them obtain globally recognized certifications such as ISO certifications. ITG CEO Michael Angelakis reports, "We appreciate having the opportunity to work with Spectrum because they understand the importance of quality and are willing to take the extra steps required to ensure that their customers, suppliers and employees receive the benefits of an institutionalized quality management system."

Achieving ISO certification not only requires that an organization implement ISO 9001 Best Practice processes, but that they also understand them. "ITG provided us with a clear vision of how they would help Spectrum attain this certification. They proposed a well defined roadmap, providing constant guidance and tutoring, and they let us know what to expect and when. ITG was an easy choice when it came to partnering with a company to assist us in our pursuit of this ISO 9001:2008 certification," observed Segal.

In addition to being better positioned to bid on certain government contracts, Spectrum Systems now has a proven ISO structure in place to help them manage their day-to-day operations. "The requirements of ISO 9001, such as a document control system and the demonstration of management commitment through a review board, have been invaluable to us from a corporate structure perspective. Our Quality Management System is now an integral part of our decision making process.

As a result, we are more efficient and organized, and are producing a better product enabling a faster response to our customers” said Segal. “Overall, ITG’s thorough knowledge of the ISO certification process was invaluable. If we have any future endeavors with other certifications, ITG will be our first call.”

#### About ITG

ITG is a global, Best Practices IT Services Company providing IT managed services, Best Practices consulting, and accessibility solutions. Since 1984, ITG has designed, tested, and delivered over \$400 million in information technology systems to over 1,230 locations in 70 countries around the world. ITG is an ISO 9001:2008, CMMI III (Capability Maturity Model Integration) and ADA 508/504 (American Disabilities Act) company.

For more information about ITG, contact Markus Darby at (703) 698-8282, or visit [www.isoconsultingsolutions.com](http://www.isoconsultingsolutions.com). ITG is a partner to the Software Engineering Institute (SEI), and a member of the American Society for Quality (ASQ).

#### About Spectrum Systems

Spectrum Systems, Inc., an ISO 9001:2008 certified, small business headquartered in Fairfax, Virginia, specializes in the resale and implementation of enterprise-level Application Lifecycle Management and Information Assurance software that helps public and private organizations BUILD Applications, MANAGE Systems, LEVERAGE Information and SECURE IT Assets. Founded in 1986, Spectrum’s reputation is built on the foundation of clearly understanding its clients’ requirements and providing optimal solutions on time, at competitive prices, and with unsurpassed functional dependability. Spectrum ensures customers get the most out of their IT investment.

For more information about Spectrum Systems, contact Melanie Philipp at 703-591-7400, or visit [www.spectrum-systems.com](http://www.spectrum-systems.com).



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