# bsi.



By Royal Charter

# Certificate of Registration

## IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

Integration Technologies Group, Inc.
2745 Hartland Road
Falls Church
Virginia
22043
USA

Holds Certificate No: **ITMS 510075**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The service management system for providing Call Management Support Services, the management and coordination of IT Field Support Services provided to government and commercial customers, and the provision of internal IT support services to ITG employees at the Falls Church, VA headquarters.

For and on behalf of BSI:

Carlos Pitanga, Chief Operating Officer Assurance – Americas

Original Registration Date: 2007-01-15
Latest Revision Date: 2019-05-29

Effective Date: 2019-01-15
Expiry Date: 2021-09-29

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ISO/IEC 17021
MANAGEMENT SYSTEMS
CERTIFICATION BODY

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